

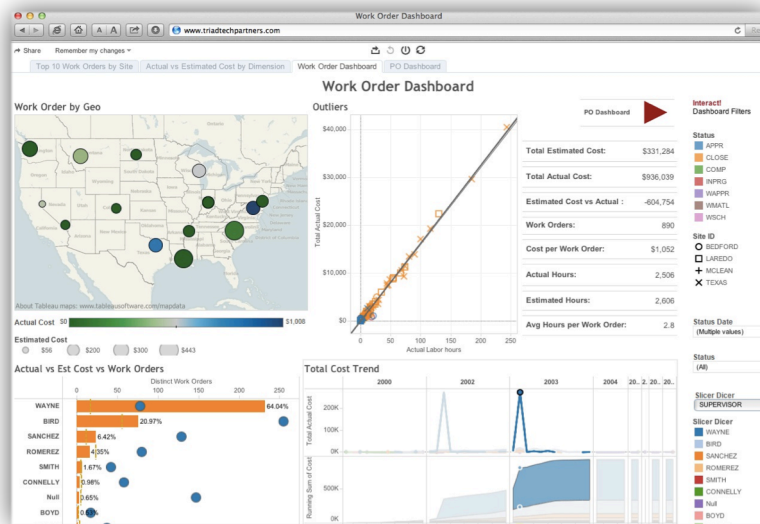
# System Cloning Utility

## Automated cloning of ServiceNow systems for on premise customers

ServiceNow On Premise Users must manually execute many of the administrative processes that are provided in the ServiceNow hosted model. Cloning ServiceNow systems is a process required for keeping development and production instances in sync. ServiceNow's native cloning application is commercial cloud dependent. The process is manual and requires highly skilled ServiceNow Admin and Linux Admin resources. **Triad's On Premise Cloning Utility** is designed with the On Premise customer in mind, automating the effort of cloning ServiceNow systems and creating the necessary audit records of the clone. Instance cloning is a basic requirement for any system, without it, there is an increased risk of losing systems. In addition, development efforts can be rendered useless if production and development environments are not in sync. Having a utility to accomplish this vital process will provide data protection as well as save time.

### Benefits to ServiceNow On Premise Customers:

- Provides an automated way to clone ServiceNow systems
- Eliminates need for costly ServiceNow Admin and Linux Admin resources to clone systems
- Reduces risk of Dev and Test ServiceNow systems being out of sync with production
- Creates audit trail of cloning activities
- Option to remove Production data during cloning
- Works with Amazon RDS instances as well as standard MySQL Servers
- Ensures the security compliance of keeping Production data segregated from Development/Test networks



### Use Cases:

- ServiceNow system backups
- Synchronize dev and test environments
- Self migration to cloud environment

### System Requirements: ServiceNow Update Set

#### Triad Technology Partners:

##### About Us:

- ServiceNow Silver Partner
- 9 years experience with ServiceNow
- Specializes in ITSM, ITAM, SAM and ITOM
- Government focused with extensive experience with secure On Premise ServiceNow customers

#### Other Triad Technology Partner ServiceNow Utilities:

Triad offers several utilities to reduce cost and effort with ServiceNow. We offer both utilities and experience for ServiceNow users hosting On Premise.

- Easy Attachments
- For On Premise Customers
  - Encryption Transfer
  - Archiving