

Triad Technology Partners GSA Schedule GS-35F-0298W

SIN	Vendor	Product	Description	GSA CATALOG PRICE
132-32	ServiceNow	SNDC001	ServiceNow Enterprise Edition Annual Subscription Fee PER PROCESS USER (50 Process User minimum)	\$1,191.66
132-32	ServiceNow	SNDC002	ServiceNow Enterprise Edition Two-Year Subscription Fee PER PROCESS USER (50 Process User minimum)	\$2,274.98
132-32	ServiceNow	SNDC003	ServiceNow Enterprise Edition Three-Year Subscription Fee PER PROCESS USER (50 Process User minimum)	\$3,249.97
132-32	ServiceNow	SNDC004	ServiceNow Discovery Annual Subscription Fee PER SERVER (Minimum of 500 servers) (Customer must own ServiceNow applications)	\$54.17
132-34	ServiceNow	SNDC005	ServiceNow Enabling Support Services (per day, excludes T&E)	\$1,949.62
132-32	ServiceNow	SNDC006	Deployment Option - One Additional Instance - Annual Subscription Fee (See Pricing Notes)	\$13,541.56
132-32	ServiceNow	SNDC008	Deployment Option - Dedicated Server - Annual Subscription Fee (See Pricing Notes)	\$21,666.50
132-32	ServiceNow	SNDC009	ServiceNow Discovery Two-Year Subscription Fee PER SERVER (Minimum of 500 servers) (Customer must own ServiceNow applications)	\$108.33
132-32	ServiceNow	SNDC010	ServiceNow Discovery Three-Year Subscription Fee PER SERVER (Minimum of 500 servers) (Customer must own ServiceNow applications)	\$162.50
132-50	ServiceNow	SNDC013	ServiceNow Training: System Administration Class - 3 Days (Per Student)	\$1,944.75
132-50	ServiceNow	SNDC014	ServiceNow Training: Scripting in ServiceNow Class - 3 Days (Per Student)	\$1,944.75
132-32	ServiceNow	SNDC015	ServiceNow Runbook Automation Annual Subscription Fee PER RBA SERVER (Minimum of 500 servers) (Customer must own ServiceNow Enterprise Edition)	\$107.25
132-32	ServiceNow	SNDC016	ServiceNow Runbook Automation Two Year Subscription Fee PER RBA SERVER (Minimum of 500 servers) (Customer must own ServiceNow Enterprise Edition)	\$204.75
132-32	ServiceNow	SNDC017	ServiceNow Runbook Automation Three Year Subscription Fee PER RBA SERVER (Minimum of 500 servers) (Customer must own ServiceNow Enterprise Edition)	\$292.50
132-50	ServiceNow	SNDC018	ServiceNow Training: 3 Day Onsite-Class. Up to 5 students. Additional attendees are extra. Includes course materials.	\$8,773.30
132-50	ServiceNow	SNDC019	ServiceNow Training: 3 Day Onsite Class - Each Additional Attendee (each attendee) (only orderable with SNDC018)	\$1,944.75
132-50	ServiceNow	SNDC021	ServiceNow Training: 2 Day Class. Up to 5 students. Additional attendees are extra. Includes course materials.	\$7,286.71
132-50	ServiceNow	SNDC022	ServiceNow Training: 2 Day Class - Each Additional Attendee (each attendee) (only orderable with SNDC021)	\$1,164.90
132-32	ServiceNow	SNDC023	ServiceNow - Enterprise Edition Annual Subscription Fee - Approver User (per user) (Non-IT) (50 process user license or greater required)	\$108.33



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132-32	ServiceNow	SNDC024	ServiceNow - Enterprise Edition Two Year Subscription Fee - Approver User (per user) (Non-IT) (50 process user license or greater required)	\$216.66
132-32	ServiceNow	SNDC025	ServiceNow - Enterprise Edition Three Year Subscription Fee - Approver User (per user) (Non-IT) (50 process user license or greater required)	\$325.00
132-50	ServiceNow	SNDC026	ServiceNow Training: Advanced System Administration Class - 2 Days (Per Student) - Public	\$1,359.86
132-50	ServiceNow	SNDC027	ServiceNow Training: Discovery Class - 2 Days (Per Student) - Public	\$1,359.86
132-50	ServiceNow	SNDC028	ServiceNow Training: Process User Training - Train the Trainer (Per Process)	\$7,798.49
132-50	ServiceNow	SNDC029	ServiceNow Training: Process User Training - Pilot/Delivery Sessions (Per Day) (only orderable with SNDC028) (Travel and Expense not included)	\$1,949.62
132-32	ServiceNow	SNDC030	ServiceNow Federal Data Center Instance Upgrade - Annual Subscription Fee (Per Instance)	\$4,517.46
132-32	ServiceNow	SNDC031	ServiceNow Federal Data Center Instance Upgrade - Two-Year Subscription Fee (Per Instance)	\$9,034.93
132-32	ServiceNow	SNDC032	ServiceNow Federal Data Center Instance Upgrade - Three-Year Subscription Fee (Per Instance)	\$13,552.39
Pricing Notes				
1. For a quote or for more information please contact Triad Technology Partners at 301-541-8324 or sales@triadtechpartners.com.				



Pricing Notes			
Annual Contract Value (ACV)	Instances	VPN Connection	High Availability
Up to \$120,000	2 Included (1 Prod, 1 Non-prod). Additional commercial instance available at \$15,000 List Price each. For FISMA, Fed Upgrade required.	Included	Included
\$120,001 and above	3 (1 Prod, 2 Non-prod). Additional commercial instance available at \$15,000 List Price each. For FISMA, Fed Upgrade required.	Included	Included
Terms / Definitions			
ACV	Annual Contract Value		
User	Any Customer employee, consultant, contractor, service provider or agent who is authorized by the Customer's system administrator to access and use the Licensed Software for Customer's internal business purposes with a unique username and password. Users are typically classified as either End Users or Process Users.		
Process User	Any User accessing the system to actively manage a process and has a defined Role within the system. All Users with a defined Role shall require a paid license.		
Employee Self Service User	Users who access the system to perform the following functions; submit requests (i.e.Incidents), check on the status of their own requests, run and view Reports, or view the Knowledge Base. This functionality is provided at no cost and no license is required.		
Approver User	A User that has limited functionality to approve or deny change requests, service catalog requests and other similar requests. Customer must create a unique and clearly identified Role for these Approver Users for auditing purposes.		
Discovery Server	Any non-virtual machine whose operating system is one of the following: Linux, Unix or any Windows version intended for Servers.		
RBA Server	Any physical or virtual machine configured as a server upon which an RBA Task is performed as a step in a process or procedure automated by the ServiceNow Runbook Automation software.		
RBA Task	Any operation, command, instruction or request that "touches" an RBA Server during the Runbook automated process including, but not limited to, create, configure, administer or reboot.		
Instance	A logical single substantiation of the ServiceNow application that includes the ServiceNow software and the hardware and software to support the ServiceNow application. An instance can be either a Production Instance (prod) or a Non-Production Instance (non-prod).		