

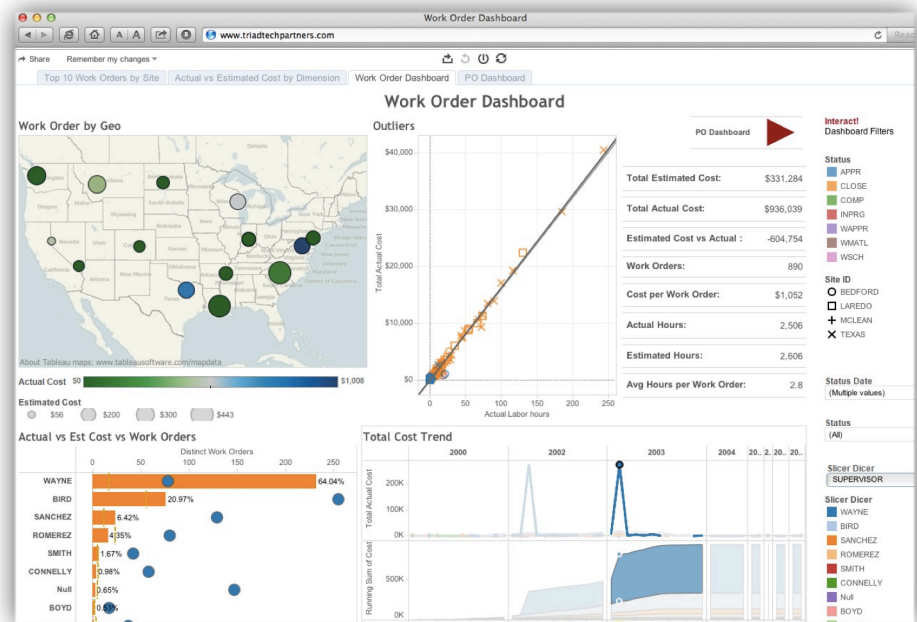
Easy Attachment Utility

Automate bulk import and export of attachments into ServiceNow

Triad's **Easy Attachment Utility** automates bulk import and export of attachments within the ServiceNow platform. All file types stored as attachments are supported including PDF, Word, Excel and GIFs. The ServiceNow environment does not offer an automated bulk import or export for attachments. Users express frustration at the required manual process if individually opening records to access attachments. Triad's Easy Attachment adds important time efficiency when responding to compliance requirements or populating knowledge articles.

Benefits to ServiceNow Customers:

- Automates importing and exporting of attachment files, reducing costly manual effort
- Provides a method of bulk attachment import/export
- On export from SN record, attachments can be stored anywhere with meta data retained
- On import, new SN records are created
- Provides an audit trail of all actions



Use Cases:

- Record keeping compliance
- Audits
- Migration of legacy data into ServiceNow
- Populating Knowledge articles

System Requirements:

- ServiceNow Update Set

Triad Technology Partners:

About Us:

- ServiceNow Silver Partner
- 9 years experience with ServiceNow
- Specializes in ITSM, ITAM, SAM and ITOM
- Government focused with extensive experience with secure On Premise ServiceNow customers

Other Triad Technology Partner ServiceNow Utilities:

Triad offers several utilities to reduce cost and effort with ServiceNow. We offer both utilities and experience for ServiceNow users hosting On Premise.

- For On Premise Customers
 - System Cloning
 - Archiving
 - Encryption Transfer