



**Triad Technology Partners and Service-now.com Join Forces to
Bring State of the Art IT Service Management to Government Customers.**

BETHESDA, MD, March 15, 2010 -- Triad Technology Partners today announced that it has teamed with Service-now.com to market and sell Service-now.com's IT Service Management SaaS offering to federal, state, and local government agencies through Triad Technology Partner's newly awarded General Services Administration (GSA) IT Schedule 70 contract.

The Service-now.com offering allows government customers to automate IT service management, provide employees with self-service and request capabilities, and to more easily track and report service levels. The software-as-a-service (SaaS) model is compelling for government customers as it offers reliability and functionality with lower costs and quicker implementation times, as compared to traditional software. Service-now.com was founded by Fred Luddy, former CTO of Peregrine Systems and Remedy.

"We are thrilled to add Service-now.com to our expanding portfolio of SaaS offerings for government customers," said Tim Hohman, CEO of Triad Technology Partners. "Service-now.com's offerings are a core part of our strategy to bring new and innovative technologies to government customers. We look forward to working together to enable government agencies to more efficiently and effectively provide IT service management through Service-now.com's simple, subscription-based pricing model."

"Service-now.com has had tremendous success with commercial customers such as PepsiAmericas, Hyatt, Staples, and NetApp. We look forward to replicating that success in the government arena with the help of Triad Technology Partners," added Craig Harper, Vice President of Americas and Asia Pacific Sales for Service-now.com. "Triad's deep knowledge of federal government customers, programs, and buying processes will be of great benefit to us as government agencies begin to widely adopt cloud computing and modern SaaS for IT service management."

About Triad Technology Partners

Triad Technology Partners is a privately-held, woman-owned small business with extensive experience selling enterprise technology into the public sector. The Service-Now.com solution is available on Triad Technology Partners GSA Schedule # GS-35F-0298W. Additional areas of concentration for Triad include Enterprise Asset Management, Virtualization and Data Center Operations. For more information about Triad Technology Partners' innovative government technology solutions, please visit www.com or call 434-970-5144.

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